



Rijkswaterstaat  
*Ministerie van Infrastructuur en Milieu*

# Contracting Transport Infrastructure: The Dutch Experience

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# Challenges (1)

## **Facilitating economic growth**

- International competitiveness (multi modal gateway to Europe)
- Accessibility of major centres and strong hinterland corridors
- Optimal use of existing infra-capacity

## **Environmental**

- Sustainable transport solutions
- Optimal use of space

## **Safety**

- Traffic safety and security

## **Traffic management**

- Superior traffic management





## Challenges (2)

**Main road network  
3102 km**



**Main waterways  
8000 km**



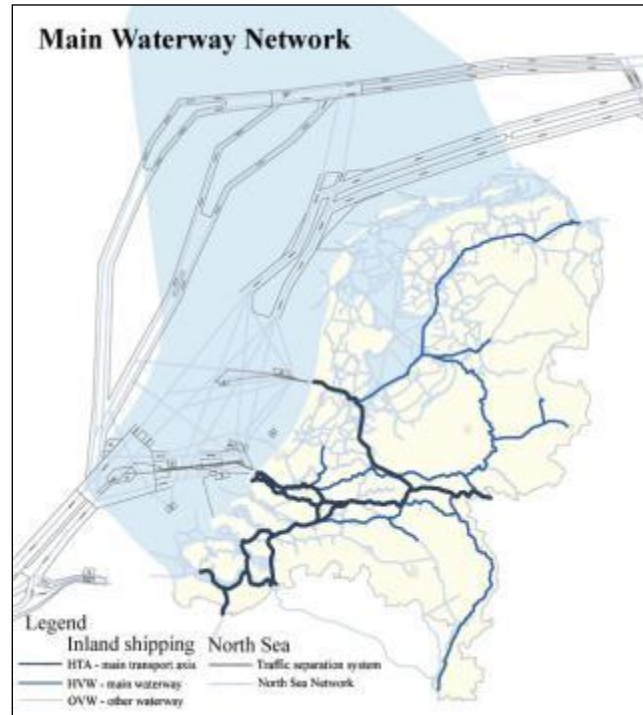
**Main watersystem  
65000 km<sup>2</sup>**





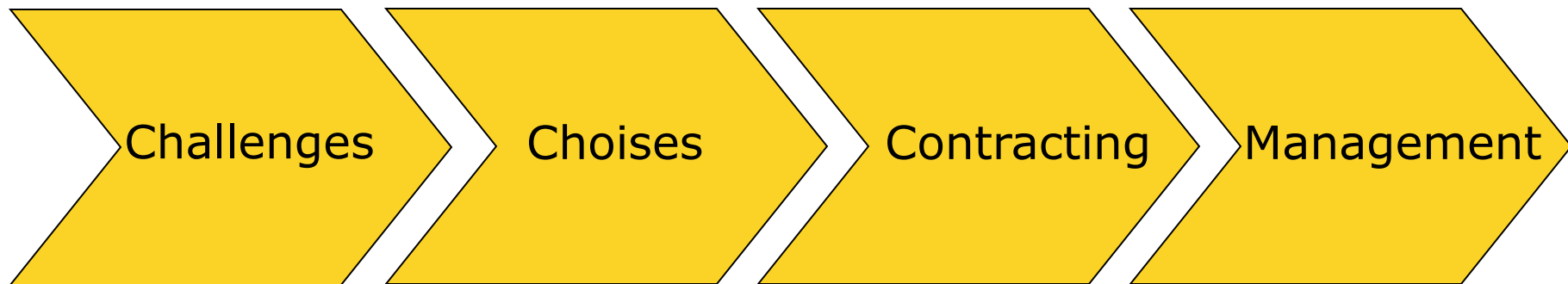
# Rijkswaterstaat's area of management

Rijkswaterstaat manages three National Infrastructure Networks



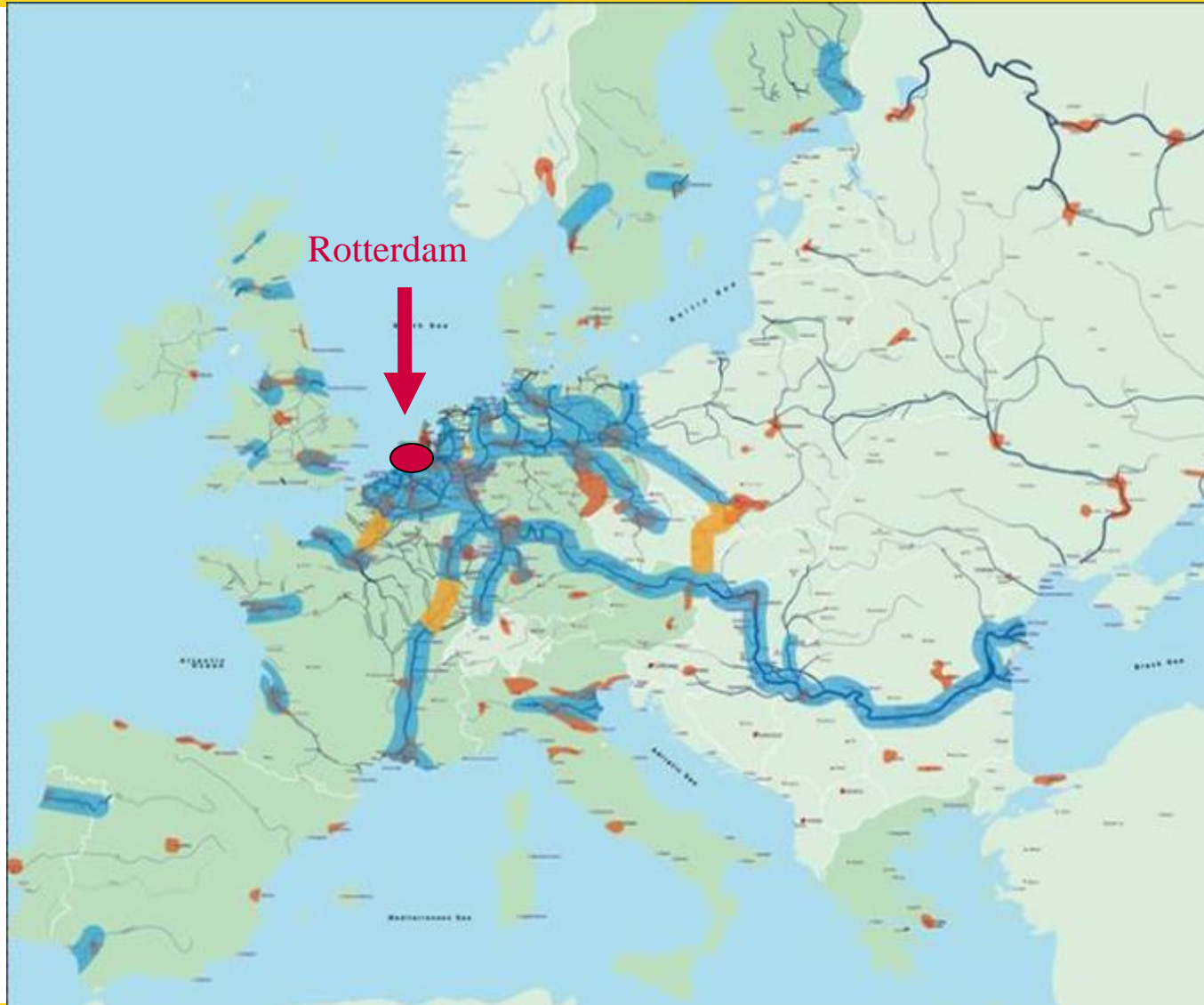


# Contracting chain





# Europe



Rijkswaterstaat

2009





# 2030 Maasvlakte II fully in operation Rotterdam 30 mio Teu







# Role of the government

## Responsibility government:

- Roads, waterways, rail roads, watersafety
  - Decision making (spacial planning; priority setting)
  - Scope, budget and time
  - Traffic management, watermanagement
  - Procurement of building and maintenance
  - Private sector responsible for actual design, build and maintenance
- Seaports and airports
  - Inland infrastructure
  - Private sector responsible for building, financing and management of port infrastructures and suprastructures





# Traffic management and information









# General political constraints

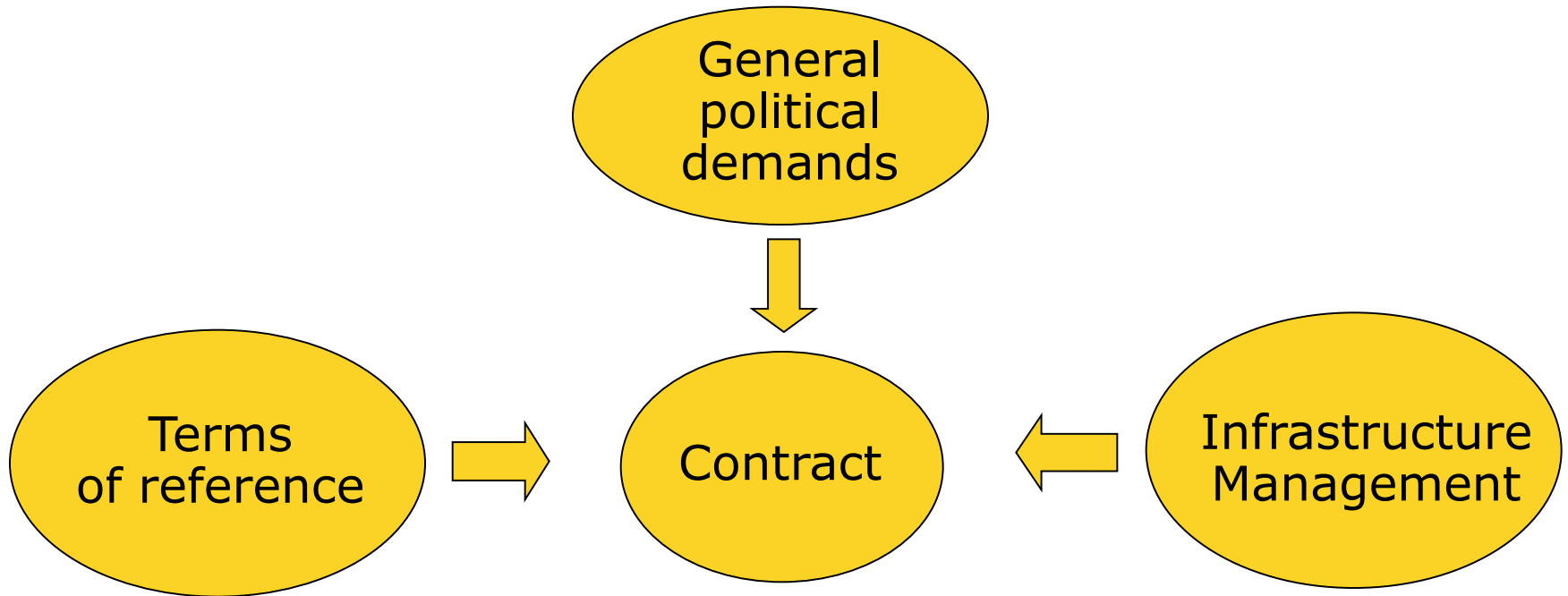
Political wish to realize these issues in public tenders:

- Environment
  - Noise, CO2-reduction, clean air
- Safety standards
- Social return
- Use of PPP-schemes
- Chances for small business





## Contracting constraints





# Public regulations

## Tendering process

- Open procedure
  - Small maintenance work; under 10 million euro
- Restricted procedure
  - Design & Build contracts and larger maintenance; 10 to 100 million euro
- Competitive dialogue
  - Large DBFM-projects; over 60 million euro







# MAVA A15 Rotterdam





# Key issues in competitive dialogue

Issues that have a clear link with award criteria

- risks: the risk assessment plan: risks private sector; risks public sector.  
Not only the risks and their impact, but also how those risks are mitigated.
- The feasibility of the technical solution;
- Sustainability; the use of sustainable energy, re-use of materials, the energy consumption, dealing with contaminated soil.



# Innovations in contracting

## Main drivers:

Parliamentary inquiry

Problems with anti trust violations

Space for the private sector to innovate and find more efficient solutions

The political urge for a smaller government organisation and the shift of public work and services to the private sector







# A new procurement strategy

Functional specifications

Market strategy:

- Durable competitive market
- Award on: Economically Most Advantageous Tender (EMAT)
- Permanent ambition to lower costs of tendering

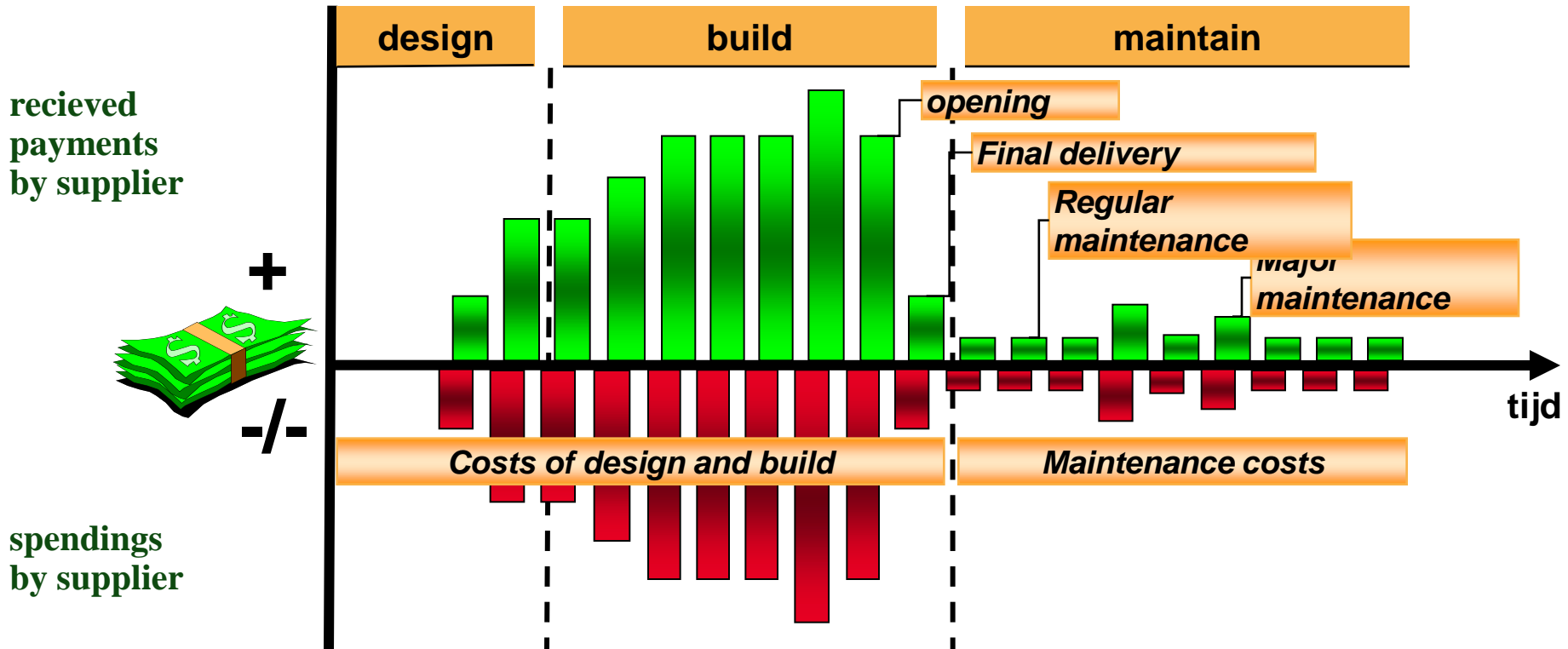
Contracting strategy: 3 main standards

- Maintenance: performance based contracts
- New projects: Design and construct
- Major projects: design, build, finance and maintain



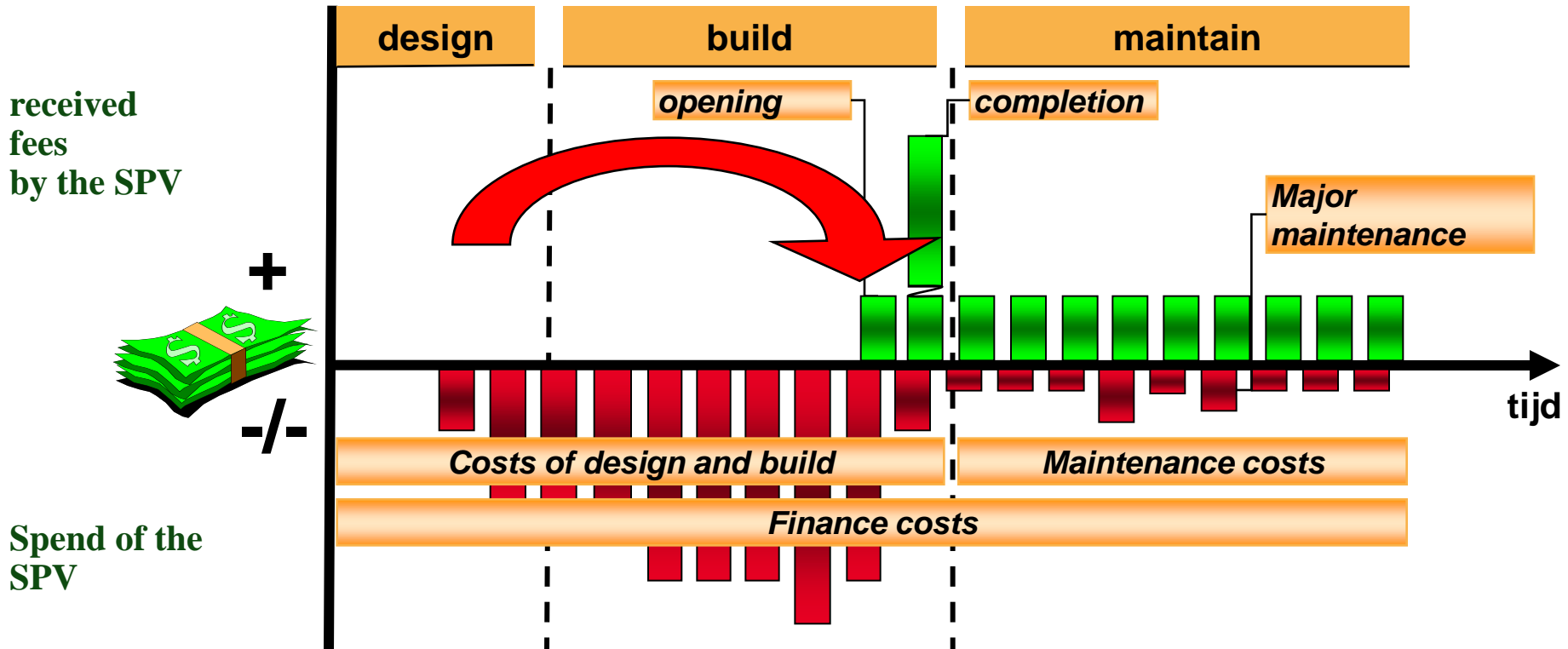


# Flow of money in regular project





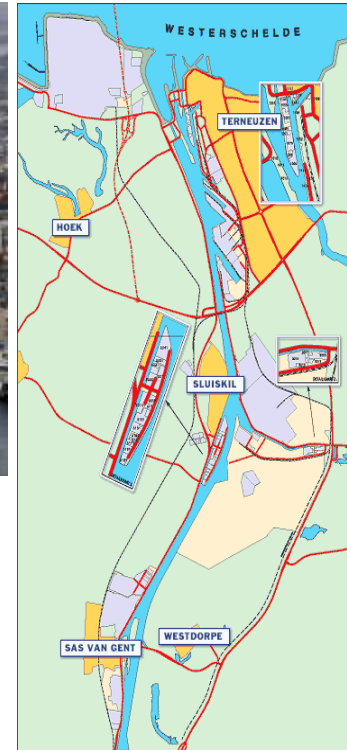
# Flow of money in a DBFM project





## DUTCH PPS-Projects (Future, Water Infra)

- ▶ Kanaalzone Gent-Terneuzen
- ▶ Volkeraksluizen (locks)
- ▶ Keersluis Limmel (Maaswerker)
- ▶ Zeetoeegang IJmond (Sea lock)
- ▶ Lekkanaal/3e kolk Beatrix
- ▶ Twentekanaal/ Eefde







# System based contract control

1. Risk based on quality plan contractor
  2. Accounting and payment plan
  3. System, process and product audits
- 
1. Critical risks
    - Inspection not in control
    - Traffic management not in control
  2. Specific risks
    - Permits not available in time
    - Contractor works outside available hours
    - Repairs not conform requirements
    - Asset information is not up to date





# Lessons learned

## Difficulties

- Client has to learn to keep distance
- Contractor has to learn to be accountable for complete project
- Working with functional specifications
- People with the right new knowledge and skills (balance in process and technical knowledge)

## This requires:

- New partnerships during the project realisation
- New knowledge and skills and a higher education level
- A shift to larger combinations of contractors
- A change of culture



# Final recommendation

If you want to change your way of contracting you need:

- A consistent procurement strategy and hold on to it
- To be transparent about your objectives and plan
- To keep communicating with clients and contractors
- To actively resolve operational problems in new contracts
- To invest in people constantly

