

# Directory of services for survivors of human trafficking and forced labour returning to Brazil

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# ABOUT

This service directory provides information about organisations in Brazil which can provide reintegration and support services to returning potential or confirmed survivors of human trafficking and forced labour in Brazil. This document is based on a services mapping conducted by the International Organization for Migration (IOM) which was funded by the UK government. Please note that while the mapping exercise was thorough and took a wide range of factors into consideration including the accessibility and sustainability of services, the availability and quality of services included in this document cannot be guaranteed.

## What support is available?

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Organisations included in this directory can offer a wide range of support, including:

- **Immediate help:** shelter, medical assistance, other necessities upon arrival
- **Support for victims of human trafficking:** rescue, shelter, reintegration programs, and legal aid
- **Legal advice:** assistance with legal processes, rights advocacy, and representation.
- **Support for returning Brazilian migrants:** reintegration services, guidance on accessing public programs, and community support.
- **Support for gender issues and domestic violence:** counselling, legal assistance, and shelter services.
- **Reception centre services:** immediate support, information, and referrals upon arrival.
- **Support for ethnic-racial issues:** advocacy, community programs, and cultural inclusion initiatives.
- **Support for LGBTI+ issues:** safe spaces, mental health support, and legal advocacy.
- **Psychosocial support:** combined psychological and social welfare services.
- **Social assistance support:** help with navigating welfare systems and accessing benefits.
- **Children's rights and child protection:** advocacy, protection programs, and family support services.

## Who is this directory for?

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### For returnees

If you are a survivor of trafficking or exploitation who will return or has returned to Brazil, you can use this directory to identify organisations who can help you. For each organisation in the directory, you can find information about what services they offer, where they are located, who they are for, and how you can contact them. You can contact the organisations before or after you arrive in Brazil to request support.

### For support providers in the UK

This directory of available reintegration support in Brazil is intended to aid UK organisations to refer returning survivors to support in their country of return. Referring survivors to support prior to their departure from the UK is a vital step in the returns process and reduces the risk of return for survivors including the risk of re-trafficking.

## INTRODUCTION

### Information about reintegration support in Brazil

This guide serves as a practical resource for survivors of human trafficking and forced labour, as well as for UK-based support providers assisting them. It offers essential information about accessing reintegration support services in Brazil, including government programs, non-governmental organisations (NGOs), and other service providers. The goal is to ensure that survivors are effectively connected to the support they need while facilitating smooth referral processes for service providers.

#### Understanding the Brazilian context

Brazil has specific mechanisms and systems in place for assisting survivors of trafficking and exploitation.

- **Government-provided support:** Survivors in Brazil can access support through the National Referral Mechanism (NRM), which is primarily managed by the Ministry of Justice. Support can be received from the Human Trafficking Response Centers, Migrant Humanitarian Outposts, and social welfare services. This could include housing, psychosocial support, legal assistance, and access to social welfare programs. Although these services are nationwide, their coverage is divided into municipalities or states. These NRM services are listed in the directory below.
- **NGOs and other service providers:** In addition to government initiatives, numerous NGOs and community-based organisations offer specialised services such as counseling, vocational training, and support for victims of gender-based violence. The work carried out by NGOs is subject to the availability of funding resources.
- **Sensitivity around terminology:** In Brazil, the terms human trafficking and forced labour are recognised but may carry different connotations depending on the context. Both forced labour and human trafficking are serious human rights violations. They are considered related crimes but can be classified interchangeably, depending on the characteristics outlined in Articles 149 and 149-A of the Brazilian Penal Code. Forced labour involves reducing someone to a condition akin to slavery, whether by subjecting them to forced labour or excessive working hours, exposing them to degrading working conditions, or restricting their movement in any way due to a debt contracted with the employer or their representative. Human trafficking, on the other hand, may have purposes such as organ removal, subjection to work under conditions akin to slavery, servitude, illegal adoption, and sexual exploitation. In any case, the use of the terms forced labour or human trafficking is well known in these services. However, when

referring survivors to local providers, it may be more effective to use terms such as 'victim', 'exploitation', or 'human rights violation' to avoid potential stigmatisation.

## How the directory is organised

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The directory is structured to make it easy to find the right support:

1. **By location:** Services available nationwide are listed in the directory first, followed by services available in the key regions of Distrito Federal, Goiânia, Rio de Janeiro and São Paulo.
2. **By provider:** Services are organised by the **Type of organisation** offering support, including national services available, non-governmental organisations (NGOs), and other institutions.
3. **By type of service:** Categories include support for women, psychological support, legal aid and housing assistance.

## What information is included?

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For services listed, you will find relevant information including:

**Description of services:** A summary of the support available

- **Address and contact details:** Clear addresses and phone numbers to reach the service. The Brazilian telephone code is +55.
- **Opening days and hours:** Refer to the days of the week and the specific times the service is open to the public
- **Costs:** Whether the service is free or has any associated fees
- **Type of organisation:** Whether it is a government agency, NGO, or community-based group.
- **Eligibility criteria:** Information on who can access the service, such as requirements related to gender, documentation, or victim status.
- **Referral process:** Guidance on how to connect with the service.

### A practical and sensitive tool

Whether you are a survivor seeking help or a support provider assisting someone in need, this directory is here to guide you through Brazil's support network. It is designed to ensure that everyone can connect with the right services efficiently, respectfully, and effectively.

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# Nationwide

## Centers for Combating Human Trafficking (NETP)

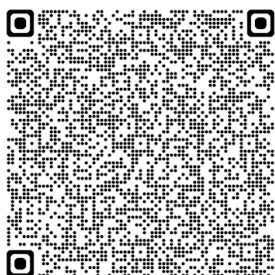
The Centers are the main Brazilian public service for assisting victims of human trafficking and forced labour. Their main function is to provide assistance to victims of human trafficking and forced labour, including social, legal, and/or psychological support. Additionally, they coordinate the referral and care of victims within existing public services and civil society at the state level. They also facilitate the return of victims of human trafficking and forced labour to their places of origin (state and city), if requested.

**Costs:** Free

**Type of organisation:** Government

**Eligibility criteria:** Open to all citizens

**Referral process:** Self-referral, institutional referrals



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## Centers for Combating Human Trafficking currently in Brazil:

### 1. Distrito Federal

State Center for Combating Human Trafficking and Migrant Support of the Federal District  
State Secretariat of Justice and Citizenship of the Federal District

**Address and contact details:** Estação Rodoferroviária de Brasília, Parque Ferroviário Zona Industrial, Room 02, North Wing - ZIP Code 70631-900 - Brasília/DF

**Phone:** +55 (61) 2244-1232

**Email:** [getpam@sejus.df.gov.br](mailto:getpam@sejus.df.gov.br)

**Opening days and hours:** Monday-Friday, 8 AM - 6 PM

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### 2. Goiás

State Center for Combating Human Trafficking of the State of Goiás  
Department of Social Development  
Superintendency of Human Rights

**Address and contact details:** Praça Dr. Pedro Ludovico Teixeira, No. 332 - Centro - ZIP Code 74003-010 - Goiânia/GO  
**Phone:** +55 (62) 3201-8018  
**Email:** [netpggo.seds@goias.gov.br](mailto:netpggo.seds@goias.gov.br)  
**Opening days and hours:** Monday-Friday, 9 AM - 5 PM

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### 3. Rio de Janeiro

State Center for Combating Human Trafficking and Eradication of Slave Labor of the State of Rio de Janeiro  
Department of Social Development and Human Rights  
Superintendency for the Promotion and Defense of Human Rights  
**Address and contact details:** Praça Pio X, 55, Edifício Visconde de Cayru, 6th floor, Centro, Candelária - ZIP Code 20040-020 - Rio de Janeiro/RJ  
**Phone:** +55 (21) 2110-4519  
**Email:** [netp@sedsdh.rj.gov.br](mailto:netp@sedsdh.rj.gov.br)  
**Opening days and hours:** Monday-Friday, 9 AM - 5 PM

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### 4. São Paulo

State Center for Combating Human Trafficking of the State of São Paulo  
Department of Justice and Citizenship Defense  
**Address and contact details:** Pátio do Colégio, No. 148, 3rd floor – Centro – ZIP Code 01016-040 – São Paulo/SP  
**Phone:** +55 (11) 3241-4291 / 3291-2600 / 2736  
**Email:** [netpsp@justica.sp.gov.br](mailto:netpsp@justica.sp.gov.br)  
**Opening days and hours:** Monday-Friday, 9 AM - 5 PM

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### 5. Acre

State Center for Combating Human Trafficking of the State of Acre  
Department of Social Assistance, Human Rights  
**Address and contact details:** Av. Nações Unidas, No. 2731, Bairro Estação Experimental – ZIP Code 69.918-172 – Rio Branco/AC  
**Phone:** +55 (68) 3215-2310 / 3227-9047  
**Email:** [gabinete.seasdhm@ac.gov.br](mailto:gabinete.seasdhm@ac.gov.br) / [netpacre01@gmail.com](mailto:netpacre01@gmail.com)  
**Opening days and hours:** Monday-Friday, 7 AM - 2 PM

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## 6. Amapá

State Center for Combating Human Trafficking of the State of Amapá  
Department of Justice and Public Security of the State of Amapá

**Address and contact details:** Av. Coreolano Jucá, No. 500, Centro –  
ZIP Code 68900-101 – Macapá/AP

**Phone:** +55 (96) 3225-8573 / 8551

**Email:** [gabsejusp@sejusp.ap.gov.br](mailto:gabsejusp@sejusp.ap.gov.br)

**Opening days and hours:** Monday-Friday, 8 AM - 6 PM

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## 7. Amazonas

State Center for Combating Human Trafficking of the State of Amazonas  
Department of Justice, Human Rights, and Citizenship - SEJUSC

**Address and contact details:** Rua 02, No. 02, Conj. Celetamazon, Bairro Adrianópolis –  
ZIP Code 69.057-350 – Manaus/AM

**Phone:** +55 (92) 3225-8573 / +55 (92) 98215-8336

**Email:** [gmrtp@sejusc.am.gov.br](mailto:gmrtp@sejusc.am.gov.br) / [dpdd.am@sejusc.am.gov.br](mailto:dpdd.am@sejusc.am.gov.br)

**Opening days and hours:** Monday-Friday, 9 AM - 5 PM

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## 8. Bahia

State Center for Combating Human Trafficking, Slave Labor, and Migration, Refugee, and  
Statelessness Policies of Bahia

Department of Justice, Human Rights, and Social Development

**Address and contact details:** Rua do Tijolo, No. 8, Pelourinho – ZIP Code 40020-246 –  
Salvador/BA

**Phone:** +55 (71) 3266-0131

**Email:** [hildete.souza@sjdh.ba.gov.br](mailto:hildete.souza@sjdh.ba.gov.br)

**Opening days and hours:** Monday-Friday, 9 AM - 5 PM

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## 9. Ceará

State Center for Combating Human Trafficking of the State of Ceará  
Department of Human Rights of the State of Ceará

**Address and contact details:** Rua da Assunção, No. 1100, José Bonifácio,  
ZIP Code 60050-011 – Fortaleza/CE

**Phone:** +55 (85) 98439-3462 / +55 (85) 98644-9482

**Email:** [programamigrante@direitoshumanos.ce.gov.br](mailto:programamigrante@direitoshumanos.ce.gov.br) /  
[gabinete.sedih@direitoshumanos.ce.gov.br](mailto:gabinete.sedih@direitoshumanos.ce.gov.br)

**Opening days and hours:** Monday-Friday, 8 AM - 5 PM

## 10. Maranhão

State Center for Combating Human Trafficking and Slave Labor of the State of Maranhão  
Department of Human Rights and Popular Participation - SEDIHPOP

**Address and contact details:** Avenida Jerônimo de Albuquerque, s/n, 2nd floor, Block A, Ed. Clodomir Milet, Calhau – ZIP Code 65070-901 – São Luís/MA

**Phone:** +55 (98) 3256-5300 / +55 (98) 99225-9768

**Email:** [gabinete.sedihpop@gmail.com](mailto:gabinete.sedihpop@gmail.com) / [secretariagabinete.sedihpop@gmail.com](mailto:secretariagabinete.sedihpop@gmail.com)  
[comitepetp@gmail.com](mailto:comitepetp@gmail.com)

**Opening days and hours:** Monday-Friday, 8 AM - 6 PM

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## 11. Mato Grosso

State Center for Combating Human Trafficking of the State of Mato Grosso  
Department of Social Assistance and Citizenship - SETASC

**Address and contact details:** Rua Júlio Domingos de Campos, s/n, Political Administrative Center – ZIP Code 78.049-927 – Cuiabá/MT

**Phone:** +55 (65) 3613-5500 / 5561

**Email:** [netrap@sesp.mt.gov.br](mailto:netrap@sesp.mt.gov.br)

**Opening days and hours:** Monday-Friday, 9 AM - 5 PM

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## 12. Mato Grosso do Sul

State Center for Combating Human Trafficking of the State of Mato Grosso do Sul  
State Public Defender's Office of Mato Grosso do Sul

**Address and contact details:** Av. Desembargador José Nunes da Cunha, Block IV, 1st floor, Parque dos Poderes Governador Pedro Pedrossian

**Opening days and hours:** Monday-Friday, 9 AM - 5 PM

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## 13. Minas Gerais

State Center for Combating Human Trafficking of the State of Minas Gerais  
Department of Social Development of Minas Gerais

**Address and contact details:** Cidade Administrativa Presidente Tancredo Neves, Rodovia Papa João Paulo II, 4.143, Prédio Minas, 14º andar, Bairro Serra Verde - ZIP Code 31630-900 - Belo Horizonte/MG

**Phone:** +55 (31) 3916-7315

**Email:** [migracao@social.mg.gov.br](mailto:migracao@social.mg.gov.br)

**Opening days and hours:** Monday-Friday, 9 AM - 5 PM

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## 14. Pará

State Center for Combating Human Trafficking of the State of Pará  
Department of Justice and Human Rights

**Address and contact details:** Rua 28 de Setembro, No. 339 – Comércio – ZIP Code 66010-100 – Belém/PA

**Phone:** +55 (91) 3198-3915 / 3913

**Email:** [ctetp@seju.pa.gov.br](mailto:ctetp@seju.pa.gov.br)

**Opening days and hours:** Monday-Friday, 9 AM - 5 PM

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## 15. Paraná

State Center for Combating Human Trafficking of the State of Paraná  
Department of Justice, Family, and Labor

**Address and contact details:** Palácio das Araucárias – Rua Jacy Loureiro de Campos, s/n, Centro Cívico, 5th floor, Wing “A” – ZIP Code 80.530-915 – Curitiba/PR

**Phone:** +55 (41) 3210-2778 / 98827-7190

**Email:** [nucleoetp@seju.pr.gov.br](mailto:nucleoetp@seju.pr.gov.br)

**Opening days and hours:** Monday-Friday, 8 AM - 6 PM

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## 16. Paraíba

State Center for Combating Human Trafficking of the State of Paraíba

**Address and contact details:** A. Duarte da Silveira, 610, Centro – ZIP Code 58013-280 – João Pessoa/PB

**Phone:** +55 (83) 3133-4054 / +55 (83) 99142-5561

**Email:** [comiteetppb@gmail.com](mailto:comiteetppb@gmail.com)

**Opening days and hours:** Monday-Friday, 8 AM - 4 PM

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## 17. Pernambuco

State Center for Combating Human Trafficking of the State of Pernambuco  
Department of Justice, Human Right and Prevention of Violence

**Address and contact details:** Rua do Bom Jesus, 94, Bairro do Recife – ZIP Code 53.030-170 – Recife/PE

**Phone:** +55 (81) 3182-7625

**Email:** [gabinete\\_sjdh@sjdh.pe.gov.br](mailto:gabinete_sjdh@sjdh.pe.gov.br)

**Opening days and hours:** Monday-Friday, 9 AM - 5 PM

Municipal Center for Prevention of Human Trafficking of Ipojuca - Pernambuco  
Municipal Center for Prevention of Trafficking of Women in Ipojuca  
**Address and contact details:** Rua do Comércio, 232, Centro, ZIP Code 55590-000 – Ipojuca/PE  
**Phone:** +55 (81) 3527-9671  
**Email:** [nptm.mulher@gmail.com](mailto:nptm.mulher@gmail.com)  
**Opening days and hours:** Monday-Friday, 9 AM - 5 PM

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## 18. Rio Grande do Sul

State Center for Combating Human Trafficking of the State of Rio Grande do Sul  
Department of Public Safety of the State of Rio Grande do Sul  
**Address and contact details:** Avenida Pernambuco, 649, Division of Public Policies – ZIP Code 90240-003 – Porto Alegre/RS  
**Phone:** +55 (51) 3288-1975  
**Email:** [netp-rs@ssp.rs.gov.br](mailto:netp-rs@ssp.rs.gov.br)  
**Opening days and hours:** Monday-Friday, 9 AM - 5 PM

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## Advanced Post for Humanized Migrant Assistance (PAAHM)

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**Description of services:** Advanced Posts are public services located at the main entry and exit points of Brazil, designed to assist deported individuals and those not admitted into the country. An interdisciplinary team develops a humanized approach to assisting these migrants, identifying potential victims of human trafficking and, depending on the case, providing shelter through a local network.

The Advanced Posts also carry out local campaigns to inform passengers about how to prevent human trafficking and how to seek support through Brazilian consulates and other organisations abroad if they experience any violence. Currently, the Advanced Post for Humanized Migrant Assistance is operating in the states of Rio de Janeiro, São Paulo, Amazonas and Ceará.

**Costs:** Free

**Type of organisation:** Government

**Eligibility criteria:** Open to all citizens

**Referral process:** Self-referral, institutional referrals

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## 1. Rio de Janeiro

Advanced Post for Humanized Migrant Assistance

**Address and contact details:** Rio de Janeiro International Airport - Galeão  
Terminal I Arrival Area – 1st Floor, Avenida 20 de Janeiro, s/n - Ilha do Governador,  
ZIP Code 21.941-570 - Rio de Janeiro/RJ

**Phone:** +55 (21) 3367-6070 / 2719

**Email:** [secretariasig.gmrrio@gmail.com](mailto:secretariasig.gmrrio@gmail.com) / [paahm.aeroporto@gmail.com](mailto:paahm.aeroporto@gmail.com)

**Opening days and hours:** Monday-Friday, 9 AM - 5 PM

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## 2. São Paulo

Advanced Post for Humanized Migrant Assistance

**Address and contact details:** São Paulo International Airport – Guarulhos  
Terminal 2 West, Wing B – Mezzanine, ZIP Code 07.190-972 - Guarulhos/SP

**Phone:** +55 (11) 2445-2838

**Email:** [paahm@guarulhos.sp.gov.br](mailto:paahm@guarulhos.sp.gov.br)

**Opening days and hours:** Phone assistance from 8 AM - 5 PM. 24-hour assistance in the public area of the airport. Team assistance in the restricted area of the airport from 7 AM - 7 PM

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## 3. Amazonas

Advanced Post for Humanized Assistance to Migrants of the State of Amazonas

**Address and contact details:** Manaus/Eduardo Gomes International Airport  
Avenida Santos Dumont 1350, ZIP Code 69041-000 - Manaus/AM

**Phone:** +55 (92) 98148-7868

**Email:** [paahm.aero@sejusc.am.gov.br](mailto:paahm.aero@sejusc.am.gov.br)

**Opening days and hours:** Monday-Friday, 9 AM - 5 PM

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## 4. Ceará

Advanced Posts for Humanized Assistance to Migrants of the State of Ceará

**Address and contact details:** Pinto Martins International Airport  
Av. Senador Carlos Jereissati, 3000 - Serrinha, Fortaleza/CE,- ZIP Code 60741-900 -  
Fortaleza/CE

**Location:** Next to the International Arrivals Area - Gate 6

**Phone:** +55 (85) 98957-8280

**Email:** [paahm.aero@sejusc.am.gov.br](mailto:paahm.aero@sejusc.am.gov.br)

**Opening days and hours:** Monday-Friday, 8 AM - 5 PM

João Thomé Bus Terminal

**Address and contact details:** João Thomé Bus Terminal

Av. Borges de Melo, 1630, Fortaleza/CE, ZIP Code 60415-510

**Location:** 1st Floor

**Phone:** +55 (85) 98956-9163

**Email:** [netp@direitoshumanos.ce.gov.br](mailto:netp@direitoshumanos.ce.gov.br) / [programamigrante@direitoshumanos.ce.gov.br](mailto:programamigrante@direitoshumanos.ce.gov.br)

**Opening days and hours:** Monday-Friday, 8 AM - 5 PM

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## Project Rescue

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**Location:** All national territory

**Description of services:** They provide medical assistance, education, food, rental and furniture services and support with starting mini businesses. They provide assistance to returnees and victims of human trafficking through coordination with other partners.

**Address and contact details:** Rodovia GO 070 – Condomínio vida bela 1, casa 212, Fazenda Domingos - Goiânia/GO

**Phone:** +55 (62) 99835-3700 / 99903-9152

**Website:** [www.projetoreshgatebrasil.org.br](http://www.projetoreshgatebrasil.org.br)

**Email:** [marco.aurelio28@hotmail.com](mailto:marco.aurelio28@hotmail.com) / [m.aurelio@projetoreshgatebrasil.org.br](mailto:m.aurelio@projetoreshgatebrasil.org.br)

**Opening days and hours:** Monday-Friday, 8 AM - 12 PM, 2 PM - 5 PM

Weekends for emergencies only.

**Costs:** Free service

**Type of organisation:** NGO

**Eligibility criteria:** Any citizen can access the service

**Referral process:** No referral or appointment required

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## Brazilian Association for the Defence of Women, Children and Youth (ASBRAD – Associação Brasileira de Defesa da Mulher, da Infância e da Juventude)

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**Location:** All national territory

**Description of services:** Partnership for the return of victims on national and international flights operated by Latam Airlines. Coordination for access to public services. Provides support for the return of human trafficking victims through coordination with other partners.

**Address and contact details:** Rua Vera, 60 - Jardim Santa Mena, Guarulhos - SP, 07096-020

**Phone:** +55 (21) 99538-9997 / (11) 4965-1617

**Website:** [www.asbrad.org.br](http://www.asbrad.org.br)

**Email:** [projetos@asbrad.org.br](mailto:projetos@asbrad.org.br)

**Operating days and hours:** Monday-Friday, 8 AM - 12 PM, 2 PM - 5 PM

**Weekends:** No service available

**Costs:** Free service

**Type of Organisation:** NGO

**Eligibility criteria:** Any citizen can access the service

**Referral process:** No referral or appointment required

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## Specialized Reference Center for Social Assistance - Creas

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**Description of activities:** The Specialized Social Assistance Reference Center (Creas) is a public unit within the Social Assistance policy that provides support to families and individuals in situations of social risk or who have had their rights violated. This is a complementary service to CRAS (below).

**Services offered:** The unit must, by law, provide the Specialised Protection and Assistance Service to Families and Individuals (PAEFI) for those experiencing human rights violations, such as physical, psychological, or sexual violence, neglect, abandonment, child labour, and other forms of abuse.

The main services offered by PAEFI include:

- **Psychosocial support** for welcoming and assisting victims and their families;
- **Legal guidance and referral** to the protection network (such as the Police, Public Prosecutor's Office, Public Defender's Office, and Judiciary);
- **Conflict mediation** to strengthen family and community bonds;
- **Referral to other social assistance, health, education, and professional training services**, according to each case's needs;
- **Monitoring of victims of violence** to ensure protection and prevent re-victimisation;
- **Other services**, such as assistance in obtaining personal documents and referrals to other public services available in the municipality.

**Target audience:** Families and individuals in situations of personal and social risk, with violations of rights, such as: physical, psychological violence, and neglect; sexual violence; separation from family due to the application of protective measures; homelessness; abandonment; child labour; discrimination based on sexual orientation and/or race/ethnicity; non-compliance with the conditions of the Bolsa Família Program due to rights violations; fulfilment of socio-educational measures in open custody of Assisted Freedom and Community Service for adolescents, among others.

**Ways to access:** Visit the Creas (Social Assistance Reference Center) in your municipality or region. This service is public and the services are free of charge. Citizens can also be referred to Creas by the Specialized Social Outreach Service, other social assistance services or public policy services, and by organisations in the Rights Guarantee System (such as the Public Prosecutor's Office).

**Eligibility criteria:** The service at CREAS is immediate and does not require specific documentation. Depending on each case, CREAS will inform them of necessary documents.

**Referral process:**

1. Visit CREAS in person and request service;
  2. CREAS will conduct the initial service and necessary referrals.
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## 1. Distrito Federal

**Address and contact details:** The Federal District has 12 CREAS (Specialized Reference Centers for Social Assistance) organised by territories, in addition to CREAS Diversidade, which is specifically aimed at addressing situations of discrimination based on sexual orientation, gender identity, race, ethnicity, or religion, and CREAS Migrantes. All addresses and contacts can be found on the website below. The area code for Distrito Federal is +55 61

**Website:** <https://www.sedes.df.gov.br/protecao-e-atendimento-especializado/>

**Opening days and hours:** Monday-Friday, 8 AM - 5 PM

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## 2. Goiânia

**Address and contact details:** Goiânia has 5 CREAS (Specialized Reference Centers for Social Assistance) distributed across various regions. All addresses and contacts can be found on the website below. The area code for Goiânia is +55 62

**Website:** <https://www.goiania.go.gov.br/sedhs/diretoria-de-protecao-social-especial-2/media-complexidade/centro-de-referencia-especializado-de-assistencia-social-creas/>

**Opening days and hours:** Monday-Friday, 8 AM - 5 PM

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## 3. São Paulo

**Address and contact details:** The city of São Paulo has 32 CREAS (Specialized Reference Centers for Social Assistance) distributed across various regions. All addresses and contacts can be found on the website below. The area code for São Paulo is +55 11

**Website:** [https://capital.sp.gov.br/web/assistencia\\_social/w/protecao\\_social\\_especial/2003](https://capital.sp.gov.br/web/assistencia_social/w/protecao_social_especial/2003)

**Opening days and hours:** Monday-Friday, 8 AM - 6 PM

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## 4. Rio de Janeiro

**Address and contact details:** The city of Rio de Janeiro has 14 CREAS (Specialized Reference Centers for Social Assistance). All addresses and contacts can be found on the website below. The area code for Rio de Janeiro is +55 21

**Website:** <https://assistenciasocial.prefeitura.rio/creas/>

**Opening days and hours:** Monday-Friday, 8 AM - 5 PM

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## Social Assistance Reference Center - Cras

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**Description of activities:** The Reference Center for Social Assistance (Cras) is the entry point for Social Assistance. It is a public location, primarily situated in areas of greater social vulnerability, where Social Assistance services are provided with the goal of strengthening family and community ties.

Cras promotes the organisation and coordination of the social assistance network and other policies, enabling access to services, benefits, and social assistance projects for the population, becoming a reference for both the local population and sectoral services.

The Cras team can support community actions through lectures, campaigns, and events, working together with the community to build solutions for addressing common problems such as lack of accessibility, neighbourhood violence, child labour, lack of transportation, low quality of service provision, absence of recreational spaces, and cultural activities, among others.

### Services offered:

- **Family Protection and Comprehensive Assistance Service (PAIF):** Support and guidance to strengthen family and community bonds.
- **Referral to social benefits**, such as Bolsa Família, the Continuous Cash Benefit (BPC), and other government assistance programmes.
- **Psychosocial support** for welcoming and guiding families in situations of social vulnerability.
- **Support for productive inclusion**, with referrals to vocational courses and income-generation opportunities.
- **Socio-educational activities** for children, adolescents, older people, and community groups.
- **Guidance and support** in obtaining personal documentation and accessing other public services.
- **Registration and updating in the Cadastro Único** to access government social programmes.

**Target audience:** Families and individuals in situations of severe lack of protection, people with disabilities, the elderly, children removed from child labour, individuals registered in the Unified Registry, beneficiaries of the Bolsa Família Program and the Continued Provision Benefit (BPC), among others.

**Access methods:** Look for the nearest Cras to your home. This unit is public, and services are free. In areas with difficult access, such as riverside, indigenous, rural, quilombola communities, and others, Cras has the “Mobile Teams,” which conduct active searches. These teams travel by car or Social Assistance Boats.

**Eligibility criteria:** The service at CRAS is immediate and does not require specific documentation. Depending on the case, CRAS will inform the necessary documents.

### Referral process:

1. Visit CRAS in person and request assistance;
2. CRAS will conduct the initial assessment and provide the necessary referrals

## 1. Distrito Federal

**Address and contact details:** The Federal District has 32 CRAS. All addresses and contact information can be found on the website below. The area code for Distrito Federal is +55 61

**Website:** <https://www.sedes.df.gov.br/cras/>

**Opening days and hours:** Monday-Friday, 8 AM - 5 PM

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## 2. Goiânia

**Address and contact details:** Goiânia has 15 CRAS. All addresses and contact information can be found on the website below. The area code for Goiânia is +55 62

**Website:** [https://www.goiania.go.gov.br/sedhs/diretoria-de-protecao-social-basica/centro-de-referencia-de-assistencia-social-cras/?utm\\_source=chatgpt.com](https://www.goiania.go.gov.br/sedhs/diretoria-de-protecao-social-basica/centro-de-referencia-de-assistencia-social-cras/?utm_source=chatgpt.com)

**Opening days and hours:** Monday-Friday, 8 AM - 5 PM

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## 3. São Paulo

**Address and contact details:** The city of São Paulo has 54 Social Assistance Reference Centers (CRAS) distributed across various regions. All addresses can be found here:

[https://capital.sp.gov.br/web/assistencia\\_social/w/protecao\\_social\\_basica/1906](https://capital.sp.gov.br/web/assistencia_social/w/protecao_social_basica/1906)

The state of São Paulo has 1,041 CRAS. All addresses can be found here:

<https://www.desenvolvimentosocial.sp.gov.br/wp-content/uploads/2021/03/enderecos-cras-no-estado-de-sp.pdf>. The area code for São Paulo is +55 11

**Opening days and hours:** Monday-Friday, 8 AM - 6 PM

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## 4. Rio de Janeiro

**Address and contact:** The city of Rio de Janeiro has 57 CRAS distributed across several regions. All addresses and contacts can be found on the website below. The area code for Rio de Janeiro is +55 21

**Website:** <https://assistenciasocial.prefeitura.rio/cras/>

**Opening days and hours:** Monday-Friday, 8 AM - 5 PM

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# Distrito Federal

## Support for gender issues and domestic violence

### 1. Specialized Women's Care Centers – CEAMs

**Description of services:** The Specialized Women's Care Centers (CEAMs) are part of the network of facilities to combat violence against women and offer shelter and interdisciplinary support to women in situations of gender-based violence.

The CEAMs are spaces for shelter and psychological, educational, and social support, as well as guidance and legal referrals for women in situations of violence. They provide the care and support necessary to overcome situations of violence, contributing to the empowerment of women and the recovery of their citizenship.

Services and actions: shelter; qualified listening; individual or group care; inclusion in educational activities; workshops and training activities aimed at economic autonomy; social activities, lectures and discussion groups on the subject of gender and mental health; inclusion in social programs and services of other public policies; access to competent institutions.

**Address and contact details:** There are currently four units operating in the Federal District: 102 Sul +55 (61) 3224-0943 / 99183-6454, Planaltina +55 (61) 3388-4656/ 99202-6376, Casa da Mulher Brasileira and Plano Piloto – CIOB +55 (61) 3341-1840 / 98199-1198.

The full address and contact details can be found on this website:

<https://www.mulher.df.gov.br/ceams/>

**Opening days and hours:** Monday-Friday, 8 AM - 6 PM

**Costs:** Free service

**Type of organisation:** Government

**Eligibility criteria:** It is an open-door service, and access to care is independent of any type of referral.

**Referral process:** To receive care at the facility, simply go to one of the units. There, women will receive attention and support from a specialized team. Specialized care is scheduled by area, complexity of the circumstances of violence experienced, risk involved in the situation and availability of the woman. Women who arrive spontaneously or by referral to the unit are welcomed promptly by social workers and the initial care with a specialist will be provided according to the professionals' schedule availability. To schedule an appointment: [www.agenda.df.gov.br](http://www.agenda.df.gov.br) and click on Secretaria de Estado da Mulher. Then, fill out a registration form and select the CEAM unit where you want care. Then, just choose the most convenient day and time to receive care.

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## 2. Brazilian Women's House (CMB)

**Description of services:** The Casa da Mulher Brasileira (CMB) is one of the pillars of the Women Living Without Violence Program and focuses on multidisciplinary and humane care for women. The CMB integrates, in the same space, several specialized services to assist women in situations of violence: reception and screening; psychosocial support; police station; court; public prosecutor's office; public defender's office; promotion of economic autonomy; childcare – playroom; temporary housing and transportation center. The main objective is to facilitate access to specialized services to guarantee conditions for confronting violence, women's empowerment and their economic autonomy.

**Address and contact details:** CNM 1, Bloco I, Lote 3– Ceilândia, Brasília – DF, 72215-110

**Front desk:** +55 (61) 3371-2637

**Other phones:** +55 (61) 3371-0212; 99117-3406; 99197-1070; 3471-1360

**Email:** [cmb@mulher.df.gov.br](mailto:cmb@mulher.df.gov.br); [nuap@mulher.df.gov.br](mailto:nuap@mulher.df.gov.br); [ceam.ceilandia@mulher.df.gov.br](mailto:ceam.ceilandia@mulher.df.gov.br)

**For more information:** <https://www.mulher.df.gov.br/casa-da-mulher-brasileira/>

**Opening days and hours:** Open every day, 24h

**Costs:** Free service

**Type of organisation:** Government

**Eligibility criteria:** It assists women who are victims of violence every day of the week, 24 hours a day.

**Referral process:** No referral or appointment required.

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## Human Rights Defense and Protection Services

### 3. Center for the Promotion and Defense of Human Rights (NDH)

**Description of services:** The Human Rights Promotion and Defense Center (NDH) serves homeless people, the LGBTQIAPN+ population, people who have had their rights violated due to their status as elderly or disabled, vulnerable families and communities living in irregular urban or rural occupations, especially in areas of collective land conflicts, and people who have been discriminated against due to their race, ethnicity, religion, gender, among others.

The center monitors judicial and extrajudicial proceedings, provides support and legal guidance to people in situations of extreme vulnerability, prepares individual and collective initial petitions, conducts technical visits/inspections, participates in court hearings, public hearings, seminars, lectures, network meetings, promotes external services in conjunction with other government agencies, among other duties. More information can be found here: [https://www.defensoria.df.gov.br/?page\\_id=320#:~:text=Ligar%20nos%20seguintes%20n%C3%BAmeros%3A,\(61\)%203465%2D8200.](https://www.defensoria.df.gov.br/?page_id=320#:~:text=Ligar%20nos%20seguintes%20n%C3%BAmeros%3A,(61)%203465%2D8200.)

**Address and contact details:** In-person assistance:

**Address:** Setor Comercial Norte, Quadra 01, Lote G, Ed. Rossi Esplanada Business, Loja 01 – Near Hospital Regional da Asa Norte (Hran)

**Opening days and hours:** Monday-Friday, 12 PM - 6 PM (business days)

**Referral process:** No referral or appointment required. Assistance is provided on a first-come, first-served basis, with ticket distribution

**Remote assistance:** Through the Citizen Relationship Center (CRC).

**Phone:** 129 or +55 (61) 2196-4480

**WhatsApp:** +55 (61) 99359-0080

**Email:** [najdireitoshumanos@defensoria.df.gov.br](mailto:najdireitoshumanos@defensoria.df.gov.br)

**Opening days and hours:** Monday - Friday, 9 AM - 5 PM (business days)

**Costs:** Free service

**Type of organisation:** Justice System

**Eligibility criteria:** Any citizen can access the service

**Referral process:** No referral or appointment required

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## Goiânia

### Support for gender issues and domestic violence

#### 1. Association of Travestis, Transsexuals, and Transgenders of Goiás - ASTRAL Goiás

**Description of services:** Reception and shelter for victims of human trafficking, especially sex workers and transgender women. Strengthening the network in Goiás for humane services for the LGBT community.

**Address and contact details:** Rua 24, número 836 – Centro – Goiânia

**Phone:** +55 (62) 98419-2524

**Email:** [forumtransexuais@yahoo.com.br](mailto:forumtransexuais@yahoo.com.br)

**Operating days and hours:** Monday-Friday, 10 AM - 5 PM

Weekends: No service available

**Costs:** Free service

**Type of organisation:** NGO

**Eligibility criteria:** Any citizen can access the service

**Referral process:** No referral or appointment required

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#### 2. Women's reference center Cora Coralina

**Description of services:** Individualized support for women in situations of violence. Legal, psychological, and social assistance.

**Address and contact details:** Rua 74, esquina com a Rua 59, n.º 423 – Setor Central – Goiânia – Go – 74045 – 020

**Phone:** +55 (62) 3524-2933 / 3524-2934 / 3524-1309  
**Email:** secmulhersmpm@gmail.com  
**Opening days and hours:** Monday-Friday, 8 AM - 6 PM  
**Costs:** Free service  
**Type of organisation:** Government  
**Eligibility criteria:** Any citizen can access the service  
**Referral process:** No referral or appointment required

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### 3. State reference center for equality

**Description of services:** Aims to guide and assist women in situations of violence and/or discrimination based on gender and race.  
**Address and contact details:** Praça Dr. Pedro Ludovico Teixeira, n 332, Bloco B, térreo, Setor Central, Goiânia – GO  
**Phone:** +55 (62) 98270-0214 / (62) 98303-0191  
**WhatsApp:** +55 (62) 98270-0214  
**Opening days and hours:** Monday-Friday, 8 AM - 6 PM  
**Costs:** Free service  
**Type of organisation:** Government  
**Eligibility criteria:** Any citizen can access the service  
**Referral process:** No referral or appointment required

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### 4. Specialized nucleus for defence and promotion of women's rights (Nudem)

**Description of services:** Provides qualified assistance to women victims of gender-based violence.  
**Address and contact details:** Avenida Cora Coralina, 55, Setor Sul  
**Phone:** +55 (62) 3201-5922  
**Opening days and hours:** Monday-Friday, 8 AM - 5 PM  
**Costs:** Free service  
**Type of organisation:** Government  
**Eligibility criteria:** Any citizen can access the service  
**Referral process:** No referral or appointment required

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### 5. Specialized human rights

**Description of services:** Provides free legal assistance to individuals who are in poverty or who cannot afford the costs of legal action.  
**Address and contact details:** Avenida Cora Coralina, 55, Setor Sul  
**Phone:** +55 (62) 3201-5926

**Opening days and hours:** Monday-Friday, 8:30 AM - 4 PM

**Costs:** Free service

**Type of organisation:** Government

**Eligibility criteria:** Any citizen can access the service

**Referral process:** No referral or appointment required

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## Rio de Janeiro

### 1. Ação Integrada – Integrated Action Project: restoring citizenship

**Coverage area:** State of Rio de Janeiro

**Description of services:** Emergency (during labour inspection operations) and ongoing (medium and long-term) psychosocial support for survivors of human trafficking for forced labour. Encouragement of educational and professional training for individuals rescued from forced labour or subjected to precarious working conditions. Promotion and monitoring of cultural and educational activities, focusing on inclusion and citizenship. Development of projects for the prevention of forced labour, with initiatives aimed at improving the employability of vulnerable groups and combating food insecurity. Coordination and referral to public bodies and institutions. Promotion of strategic actions in **advocacy** and **social communication**.

**Address:** Avenida Nilo Peçanha, 50 – room 1517 – Centro, Rio de Janeiro

**Phone:** +55 (21) 99955-4760 / +55 (21) 99695-8434

**Website:** [www.projetoacaointegrada.org](http://www.projetoacaointegrada.org)

**Social media:** @projai.rj

**Email:** [ate@caritas-rj.org.br](mailto:ate@caritas-rj.org.br)

**Opening hours:** Monday-Friday, 9 AM - 5 PM, Weekends: No service available

**Costs:** All services are free of charge.

**Type of organisation:** Non-governmental organisation (NGO). Project in partnership with the **Labour Prosecutor's Office in Rio de Janeiro (MPT-RJ)**.

**Eligibility criteria:** Potential victims of human trafficking for forced labour.

**Referral process:** No referral or appointment required.

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### 2. Reference and Assistance Center for Immigrants in Rio de Janeiro (CRAI-Rio)

**Description of services:**

- **Legal Assistance:** Advice, support, and follow-up in the process of regularizing migration documents through various residence application modalities and asylum requests; support and guidance on administrative appeals for the waiver of fines due to expired migration documents or visas; assistance, guidance, and referrals within the public service network.

- **Social Services:** Guidance and referrals to the public service network to ensure access to rights for immigrant, refugee, and stateless populations.
- **Psychological Support:** Individual, family, or group sessions to address issues related to migration processes, trauma, cultural integration difficulties, and more; referrals to CAPS and psychosocial support institutions.
- **Digital Inclusion:** Support for communication with family members, internet access, assistance with job applications, résumé creation, and recreational activities.
- **Portuguese Language Classes:** Basic, intermediate, advanced, and CELPE-BRAS preparatory courses.

**Address:** Rua Bento Ribeiro, 86 – Gamboa, Centro, Rio de Janeiro

**Phone:** +55 21 96625-3903 – CRAI Reception

**Coordination Contacts:**

+55 95 99123-7919 – Danjerl Alfonso

+55 21 97474-7833 – Benvindo Manima

**Email:** [coordenacaocrairio@gmail.com](mailto:coordenacaocrairio@gmail.com)

**Opening hours:** Monday-Friday: 9 AM - 5 PM. Weekends: No service available

**Costs:** All services are free of charge

**Type of organisation:** Municipal facility, linked to the Special Secretariat for Human Rights and Racial Equality of the Municipality of Rio de Janeiro

**Eligibility criteria:** No eligibility criteria

**Referral process:** Requests must be formalized via email

*Note: Emergency cases can be handled directly with the coordination team without the need for an appointment.*

### 3. Women's support services

#### Casa da Mulher Carioca

##### Description of services:

The Casa da Mulher Carioca is a space for promoting public policies for women with the aim of developing an environment for interaction, training and female empowerment with the application of effective strategies aimed at preventing situations of violence against women, exercising citizenship and building women's autonomy, enabling access to rights and qualified assistance to women through the provision of services and carrying out various activities. Through the exchange of experiences through collective activities (workshops, discussion groups, professional training, among others), as well as through individualized services, all mediated by a multidisciplinary team composed of social workers, psychologists, educators and lawyers, the Casas da Mulher Carioca contribute to the social inclusion and exercise of citizenship of women in Rio, based on the recovery of self-esteem, autonomy and promotion of female empowerment.

**Services offered:** Psychosocial support, legal advice, educational guidance, free courses and professional training workshops in various areas, as well as lectures, discussion groups and other group activities on gender issues. For more information about the services and activities offered, contact one of the Casas da Mulher Carioca.



**Address and contact details:** Schedule your in-person or remote service by calling the Administrative Units listed below or by calling +55 (21) 1746:

- Tia Doca House of Women from Rio de Janeiro - Julio Fragoso Street, 47 – Madureira –

**Phone:** +55 (21) 2452-2217 or 3796-0228

**Email:** [casadamulhertiadoca@gmail.com](mailto:casadamulhertiadoca@gmail.com)

- Dinah Coutinho House of Women from Rio de Janeiro - Limites Street, 1349 – Realengo

**Phone:** +55 (21) 3464-1870

**Email:** [casadamulherdinahcoutinho@gmail.com](mailto:casadamulherdinahcoutinho@gmail.com)

**Opening days and hours:** 10 AM - 4 PM, by phone or in person, pre-scheduled by the unit itself.

**Costs:** Free service

**Type of organisation:** Government

**Eligibility criteria:** Any citizen can access the service

**Referral process:** No referral or appointment required

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## São Paulo

### 1. Support Centre and Pastoral for Migrants (CAMI – Centro de Apoio e Pastoral do Migrante)

**Description of services:** The organisation's work with victims of trafficking and slavery involves welcoming victims of human trafficking and providing comprehensive care, including:

- **Social Services:** Support victims with their social and emotional needs.
- **Psychological Support:** Provide psychological support to deal with the trauma and emotional consequences of trafficking.
- **Legal Assistance:** Provide legal guidance to help victims understand their rights and legal options.
- **Referrals to Necessary Agencies:** Refer victims to health, education and reintegration services as needed.

**Monitoring and Reintegration of victims:**

- **Monitoring until Return to the State or Country of Origin:** Support victims until they return to their place of origin.
- **Referral for Local Monitoring:** Refer victims so that they can be monitored in their place of origin, together with their family members, with a view to family reintegration.

**Address and contact details:** Alameda Nothmann, 485, Campos Elíseos- São Paulo, SP CEP 01216-000 Brazil.

**Phone:** +55 (11) 98546-0294 +55 (11) 3333-0847

**Website:** <https://www.cami.org.br/>

**Email:** [gerente@cami.org.br](mailto:gerente@cami.org.br)

**Operating days and hours:** Monday-Friday, 9 AM – 5 PM

Weekends: emergencies with victims of trafficking in person or slavery

**Costs:** Free service

**Type of Organisation:** NGO

**Eligibility criteria:** Any citizen can access the service  
**Referral process:** No referral or appointment required

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## 2. Casa da Mulher Brasileira (CMB)

**Description of services:** The Casa da Mulher Brasileira (CMB) is one of the pillars of the Women Living Without Violence Program and focuses on multidisciplinary and humane care for women. The CMB integrates, in the same space, several specialized services to assist women in situations of violence: reception and screening; psychosocial support; police station; court; public prosecutor's office; public defender's office; promotion of economic autonomy; child care – playroom; temporary housing and transportation center. The main objective is to facilitate access to specialised services to guarantee conditions for confronting violence, women's empowerment and their economic autonomy.

The Brazilian Women's House in São Paulo also provides the following services:

- Women's Defense Department (DDM), with actions to prevent, protect and investigate domestic violence crimes. The DDM is open 24 hours a day, seven days a week.
- São Paulo Court of Justice, with a specialized court for domestic and family violence against women. A judge rules and determines the necessary urgent measures, such as granting a protective order, ordering a search and seizure and ordering the arrest of the aggressor; it is open from Monday - Friday, 9 AM - 7 PM.
- Metropolitan Civil Guard, which provides support with a detachment from the Maria da Penha Guardian program in enforcing judicial measures issued by the Justice System; 24-hour, seven-days a week service.
- Public Defender's Office, which provides guidance to women on their rights and legal assistance. Every woman has the right to a lawyer. The public defender also answers questions, provides information on risk situations and explains the progress of the case. The service is open from Monday-Friday, 9 AM - 5 PM.
- Public Prosecutor's Office, the body responsible for monitoring cases in the justice system to ensure that the law is complied with. The Public Prosecutor's Office is open from Monday to Friday, from 9 AM - 5 PM.

**Address and contact details:** Rua Vieira Ravasco, 26, Cambuci, São Paulo (SP)

**For more information:**

[https://capital.sp.gov.br/web/direitos\\_humanos/w/mulheres/equipamentos/288423](https://capital.sp.gov.br/web/direitos_humanos/w/mulheres/equipamentos/288423)

**Opening days and hours:** Open every day, 24h

**Costs:** Free service

**Type of organisation:** Government

**Eligibility criteria:** Serves women who are victims of violence every day of the week, 24 hours a day

**Referral process:** No referral or appointment is required

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### 3. Care Centers for Women Victims of Violence

**Description of services:** The Care Centers for Women Victims of Violence are units dedicated to women experiencing domestic and family violence. Their goal is to provide support to women who have suffered abuse, as well as offer legal guidance for future legal actions.

Activities carried out:

1. Telephone guidance for women in need of support and appointment scheduling;
2. Provision of reference services for monitoring gender-based violence cases and making the necessary referrals for each situation;
3. Guidance, training, and formation of women's groups to combat sexual and domestic violence;
4. Referral to municipal network hospitals for assistance in cases of sexual and domestic violence, including when reconstructive plastic surgery is needed.

**Address and contact details:**

Check the service points provided by the City Hall in various regions:

[https://capital.sp.gov.br/web/direitos\\_humanos/w/mulheres/centros\\_de\\_atendimento/144279](https://capital.sp.gov.br/web/direitos_humanos/w/mulheres/centros_de_atendimento/144279) or [https://capital.sp.gov.br/web/direitos\\_humanos/mulheres/rede\\_de\\_protecao/casas\\_da\\_mulher/](https://capital.sp.gov.br/web/direitos_humanos/mulheres/rede_de_protecao/casas_da_mulher/) (Women's Houses)

**Opening days and hours:** Monday-Friday, 8 AM - 6 PM

**Costs:** Free service

**Type of organisation:** Government

**Eligibility criteria:** Serves women victims of violence every day of the week

**Referral process:** No referral or appointment is required

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### Support for returned Brazilian immigrants

#### 4. Immigrant Reference and Assistance Center - CRAI

**Description of services:** Provides specialized assistance and support to immigrants, including legal support, psychological assistance, and professional qualification workshops.

**Address and contact details:** Rua Maj. Diogo, 834, Bela Vista

**Phone:** +55 (11) 2361-5069

**Opening days and hours:** Monday-Friday, 8 AM - 6 PM

**Costs:** Free service

**Type of organisation:** NGO/Government

**Eligibility criteria:** Any citizen can access the service

**Referral process:** No referral or appointment required.

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## End Notes

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The International Organization for Migration (IOM) is part of the United Nations system and is the leading intergovernmental organisation in the field of migration. It provides support and humanitarian assistance to migrants across the world, including refugees and internally displaced people, and is guided by the principle that humane and orderly migration benefits migrants and society.

This directory of services was produced as part of a project funded by the UK government which aims to improve reintegration outcomes for survivors of trafficking and modern slavery in the UK. The project focuses on survivors who are returning from the UK to five countries: Albania, Brazil, China, India and Pakistan. A mapping of available services for returning survivors was conducted for each of these countries. Please note that the resulting directories are not exhaustive and that the availability and quality of services cannot be guaranteed. The services are not officially endorsed by IOM. Service directories and potential future updates are available from the [IOM UK website](#).

### About IOM in Brazil

The International Organization for Migration (IOM) has a strong presence in Brazil, where it works to support migrants, refugees, and survivors of human trafficking. IOM Brazil aims to promote safe, orderly, and dignified migration through partnerships with governmental, non-governmental, and community-based organisations.

IOM's key activities in Brazil include supporting survivors of human trafficking and modern slavery with reintegration programs. These programs provide essential services such as housing, vocational training, and psychosocial support to help survivors rebuild their lives.

Additionally, IOM provides technical assistance to both government and non-government entities to strengthen migration policies and improve the delivery of services for vulnerable populations. It also facilitates voluntary return and reintegration for migrants, ensuring they have the resources needed for sustainable rebuilding.

Through awareness campaigns, IOM works to reduce vulnerabilities and prevent exploitation, while educating the public about migration-related issues.

This directory is part of IOM Brazil's ongoing efforts to enhance access to services and build partnerships that empower survivors of modern slavery and help them reintegrate into society.

This publication was issued without formal editing by IOM.

This publication was issued without IOM Publications Unit (PUB) approval for adherence to IOM's brand and style standards.

The opinions expressed in this publication are those of the authors and do not necessarily reflect the views of the International Organization for Migration (IOM). The designations employed and the presentation of material throughout the publication do not imply expression of any opinion whatsoever on the part of IOM concerning the legal status of any country, territory, city or area, or of its authorities, or concerning its frontiers or boundaries.

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