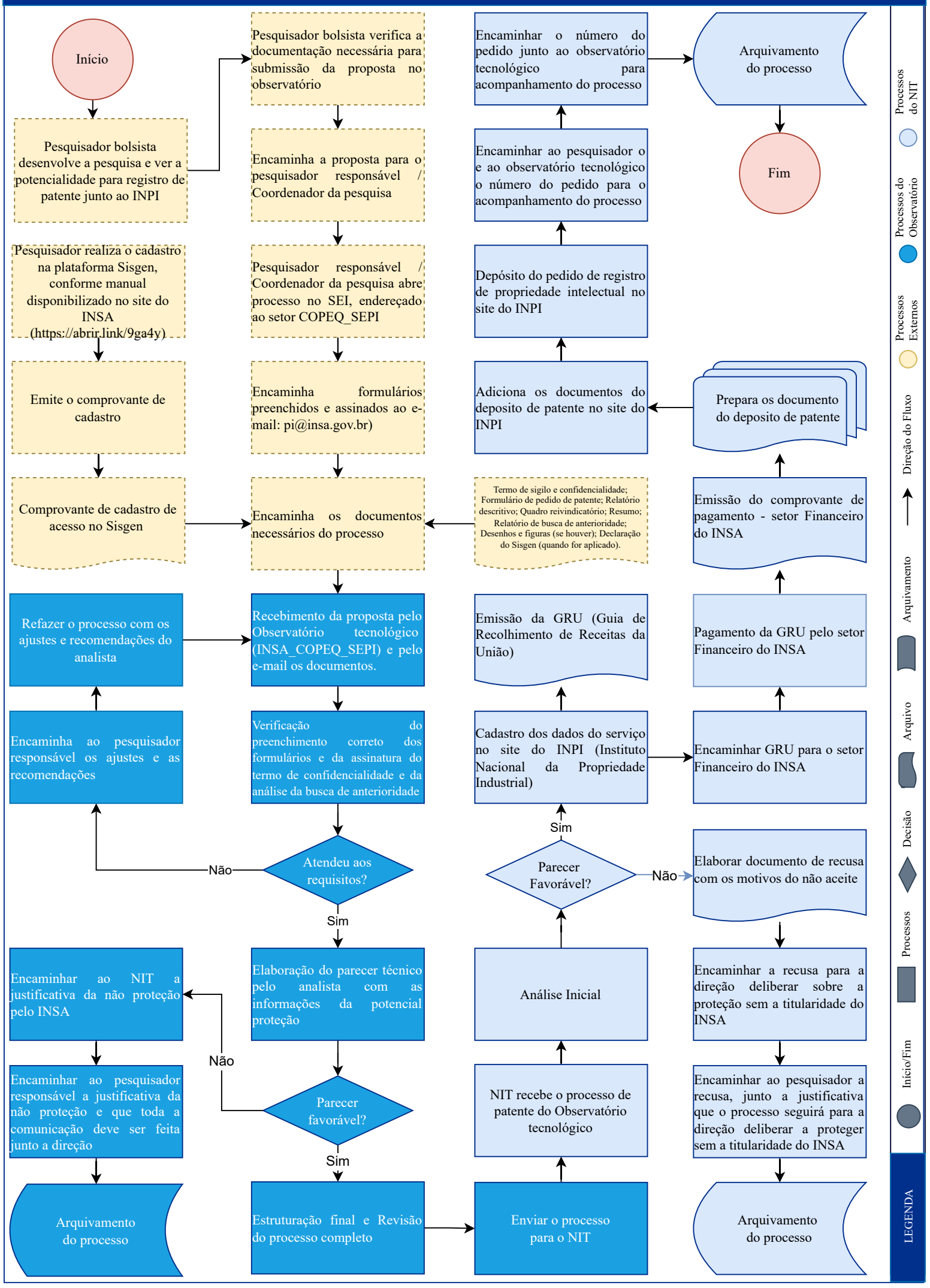FLUXOGRAMA PARA REGISTRO DE PATENTE - OBSERVATÓRIO E NIT INSA