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Correlation matrices between ISO 9001:2008 and ISO 9001:2015

This document provides correlation matrices from ISO 9001:2008 to ISO 9001:2015 and from ISO 9001:2008 to ISO 9001:2015.

This document can be used to highlight where the new, revised and deleted clauses are located, as well as the location of clauses that are unchanged.

Please note that Annex A in ISO 9001:2015 states the following:

A.1 Structure and terminology

- The clause structure (i.e. clause sequence) and some of the terminology of this edition of this International Standard, in comparison with the previous edition (ISO 9001:2008), have been changed to improve alignment with other management systems standards.
- There is no requirement in this International Standard for its structure and terminology to be applied to the documented information of an organization's quality management system.
- The structure of clauses is intended to provide a coherent presentation of requirements, rather than a model for documenting an organization's policies, objectives and processes. The structure and content of documented information related to a quality management system can often be more relevant to its users if it relates to both the processes operated by the organization and information maintained for other purposes.
- There is no requirement for the terms used by an organization to be replaced by the terms used in this International Standard to specify quality management system requirements. Organizations can choose to use terms which suit their operations (e.g. using "records", "documentation" or "protocols" rather than "documented information"; or "supplier", "partner" or "vendor" rather than "external provider"). Information on the major differences in terminology between ISO 9001:2008 and ISO 9001:2015 can be found in Table A.1 of ISO 9001:2015.

ISO 9001:2015 to ISO 9001:2008

Correlation Matrix

	ISO 9001:2015		ISO 9001:2008
1	Scope	1	Scope
		1.1	General
4	Context of the organization	4	Quality management system
4.1	Understanding the organization and its	4	Quality management system
5	context	5.6	Management review
4.2	Understanding the needs and expectations	4	Quality management system
	of interested parties	5.6	Management review
4.3	Determining the scope of the quality	1.2	Application
	management system	4.2.2	Quality manual
4.4	Quality management system and its	4	Quality management system
	processes	4.1	General requirements
5	Leadership	5	Management responsibility
5.1	Leadership and commitment	5.1	Management commitment
5.1.1	General	5.1	Management commitment
5.1.2	Customer focus	5.2	Customer focus
5.2	Policy	5.3	Quality policy
5.2.1	Establishing the Quality Policy	5.3	Quality policy
5.2.2	Communicating the Quality Policy	5.3	Quality policy
5.3	Organizational roles, responsibilities and	5.5.1	Responsibility and authority
	authorities		Management representative
		5.4.2	Quality management system planning
6	Planning	5.4.2	Quality management system planning
6.1	Actions to address risks and opportunities	5.4.2	Quality management system planning
		8.5.3	Preventive action
6.2	Quality objectives and planning to achieve them	5.4.1	Quality objectives
6.3	Planning of changes	5.4.2	Quality management system planning
7	Support	6	Resource management
7.1	Resources	6	Resource management
7.1.1	General	6.1	Provision of resources
7.1.2	2 People	6.1	Provision of resources
7.1.3	3 Infrastructure	6.3	Infrastructure
7.1.4	Environment for the operation of processes	6.4	Work environment
	Monitoring and measuring resources	7.6	Control of monitoring and measuring
			equipment
7.1.5	5.1 General	7.6	Control of monitoring and measuring equipment
7.1.5	5.2 Measurement traceability	7.6	Control of monitoring and measuring equipment
7.1.6	Organizational knowledge	No e	quivalent clause
7.2	Competence	6.2.1	General
		6.2.2	2 Competence, training and awareness

7.3 A wareness 6.2.2 Competence, training and awareness 7.4 Communication 5.5.3 Internal communication 7.5 Documented information 4.2 Documentation requirements 7.5.1 General 4.2.1 General 7.5.2 Creating and updating 4.2.3 Control of documents 4.2.4 Control of fecords 4.2.4 Control of fecords 7.5.3 Control of documented Information 4.2.4 Control of fecords 8. Operation 7 Product realization 8.1 Operational planning and control 7.1 Planning of product realization 8.2 Requirements for products and services 7.2.3 Customer communication 8.2.1 Customer communication 7.2.3 Customer communication 8.2.2 Determination of requirements for products and services 7.2.1 Determination of requirements related to the product 8.2.3 Review of the requirements for products and services 7.2.2 Review of requirements related to the product 8.3 Design and development of products and services 7.3.1 Design and development planning 8.3.1 General 7.3.1 Design and development planning 8.3.2 Design and development inputs 7.3.2 Design and development planning 8.3.3 Design and development controls 7.3.4 Design and development review 8.3.5 Design and development controls 7.3.4 Desi				
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7.4.3 Verification of purchased product 8.5 Production and service provision 8.5.1 Control of production and service provision 7.5.1 Control of production and service provision 7.5.2 Validation of processes for production and service provision 8.5.2 Identification and traceability 7.5.3 Identification and traceability 8.5.3 Property belonging to customers or external providers 8.5.4 Preservation 7.5.5 Preservation of product 7.5.6 Control of production and service provision 7.5.7 Control of production and service provision 7.5.8 Control of production and service provision 7.5.9 Control of Design and Development			7.4.3	Verification of purchased product
 8.5 Production and service provision 8.5.1 Control of production and service provision 7.5.2 Validation of processes for production and service provision 8.5.2 Identification and traceability 8.5.3 Property belonging to customers or external providers 8.5.4 Preservation 8.5.5 Post-delivery activities 8.5.6 Control of changes 7.5.1 Control of production and service provision 7.5.2 Validation of processes for production and service provision 7.5.3 Identification and traceability 7.5.4 Customer property 7.5.5 Preservation of product 7.5.1 Control of production and service provision 7.5.2 Control of Design and Development 	8.4.3	Information for external providers	7.4.2	Purchasing information
8.5.1 Control of production and service provision 7.5.2 Validation of processes for production and service provision 7.5.2 Validation of processes for production and service provision 7.5.3 Identification and traceability 7.5.4 Customer property 8.5.5 Preservation 7.5.5 Preservation of product 7.5.6 Control of changes 7.5.7 Control of Design and Development			7.4.3	Verification of purchased product
7.5.2 Validation of processes for production and service provision 8.5.2 Identification and traceability 7.5.3 Identification and traceability 7.5.4 Customer property external providers 7.5.5 Preservation of product 7.5.6 Control of changes 7.5.7 Control of Design and Development	8.5	Production and service provision	7.5	Production and service provision
8.5.2 Identification and traceability 7.5.3 Identification and traceability 7.5.4 Customer property external providers 7.5.5 Preservation of product 7.5.6 Control of changes 7.5.7 Control of Design and Development	8.5.1	Control of production and service provision	7.5.1	Control of production and service provision
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8.5.6 Control of changes 7.3.7 Control of Design and Development	8.5.4	Preservation		
	8.5.5	Post-delivery activities	7.5.1	Control of production and service provision
Changes	8.5.6	Control of changes	7.3.7	Control of Design and Development
				Changes

8.6	Release of products and services	7.4.3 Verification of purchased product
		8.2.4 Monitoring and measurement of product
8.7	Control of nonconforming outputs	8.3 Control of nonconforming product
9	Performance evaluation	8 Measurement, analysis and improvement
9.1	Monitoring, measurement, analysis and	8 Measurement, analysis and improvement
	evaluation	
9.1.1	General	8.1 General
		8.2.3 Monitoring and Measurement Processes
9.1.2	Customer satisfaction	8.2.1 Customer satisfaction
9.1.3	Analysis and evaluation	8.4 Analysis of data
9.2	Internal audit	8.2.2 Internal audit
9.3	Management review	5.6 Management review
9.3.1	General	5.6.1 General
9.3.2	Management review input	5.6.2 Review input
9.3.3	Management review output	5.6.3 Review output
10	Improvement	8.5 Improvement
10.1	General	8.5.1 Continual improvement
10.2	Nonconformity and corrective action	8.3 Control of nonconforming product
	•	8.5.2 Corrective action
10.3	Continual Improvement	8.5.1 Continual improvement
		8.5.3 Preventive action

ISO 9001:2008 to ISO 9001:2015

Correlation Matrix

	ISO 9001:2008		ISO 9001:2015
1	Scope	1	Scope
1.1	General	1	Scope
1.2	Application	4.3	Determining the scope of the quality
			management system
4	Quality management system	4	Context of the organization
	,	4.1	Understanding the organization and its
			context
		4.2	Understanding the needs and expectations
			of interested parties
		4.4	Quality management system and its
			processes
4.1	General requirements	4.4	Quality management system and its
			processes
		8.4	Control of externally provided processes,
			products and services
4.2	Documentation requirements	7.5	Documented information
4.2.1	General	7.5.1	General
4.2.2	Quality manual	4.3	Determining the scope of the quality
			management system
		7.5.1	General
		4.4	Quality management system and its
			Processes
4.2.3	Control of documents	l	Creating and updating
			Control of documented Information
4.2.4	Control of records	l .	Creating and updating
			Control of documented Information
5	Management responsibility	5	Leadership
5.1	Management commitment	5.1	Leadership and commitment
- -	Contamorf		General
5.2	Customer focus		Customer focus
5.3	Quality policy	5.2	Policy Establishing the Quality policy
			Establishing the Quality policy Communicating the Quality policy
E /	Planning	6	Planning
5.4	Planning Quality objectives	6.2	Quality objectives and planning to achieve
5.4.1	Quality objectives	0.2	them
542	Quality management system planning	5.3	Organizational roles, responsibilities and
J. 11.2	Tarrel and a state of a second browning		authorities
		6	Planning
		6.1	Actions to address risks and opportunities
		6.3	Planning of changes
5.5	Responsibility, authority and	5	Leadership
		1	

5.5.1	Responsibility and authority	5.3	Organizational roles, responsibilities and
5.5.2	Management representative	5.3	authorities Organizational roles, responsibilities and
			authorities
5.5.3	Internal communication	7.4	Communication
5.6	Management review	4	Quality management system
		4.1	Understanding the organization and its context
		4.2	Understanding the needs and expectations of interested parties
		9.3	Management review
561	General		General
	Review input		Management review input
	Review output		Management review output
6	Resource management	7	Support
6.1	Provision of resources	7.1	Resources
6.1	Provision of resources	100 300000000000000	General
6.2	Human nasaunas		People
6.2	Human resources	7.2	Competence
	General	7.2	Competence
6.2.2	Competence, training and awareness	7.2	Competence
6.2	1. f	7.3	Awareness
6.3	Infrastructure		Infrastructure
6.4	Work environment	8	Environment for the operation of processes
7	Product realization		Operation Description and control
7.1	Planning of product realization	8.1	Operational planning and control
7.2	Customer-related processes	8.2	Requirements for products and services
7.2.1	Determination of requirements related to the product	8.2.2	Determination of requirements for products and services
7.2.2	Review of requirements related to the product	8.2.3	Review of the requirements for products and services
	product	8.2.4	Changes to requirements for products and
			services
7.2.3	Customer communication	8.2.1	Customer communication
7.3	Design and development	8.3	Design and development of products and
			services
7.3.1	Design and development planning	8.3.1	General
		1	Design and development planning
7.3.2	Design and development inputs		Design and development Inputs
	Design and development outputs		Design and development outputs
	Design and development review		Design and development controls
	Design and development verification		Design and development controls
	Design and development validation		Design and development controls
	Control of design and development changes		Design and development changes
		I	Control of changes

7.4		
i	Purchasing	8.4 Control of externally provided processes, products and services
7.4.1	Purchasing process	8.4 Control of externally provided processes,
		products and services
		8.4.1 General
		8.4.2 Type and extent of control
	Purchasing information	8.4.3 Information for external providers
7.4.3	Verification of purchased product	8.4.2 Type and extent of control
		8.4.3 Information for external providers
		8.6 Release of products and services
7.5	Production and service provision	8.5 Production and service provision
7.5.1	Control of production and service provision	8.5.1 Control of production and service provision
		8.5.5 Post-delivery activities
7.5.2	Validation of processes for production and service provision	8.5.1 Control of production and service provision
7.5.3	Identification and traceability	8.5.2 Identification and traceability
7.5.4	Customer property	8.5.3 Property belonging to customers or external providers
7.5.5	Preservation of product	8.5.4 Preservation
7.6	Control of monitoring and measuring	7.1.5 Monitoring and measuring resources
	equipment	7.1.5.1 General
		7.1.5.2 Measurement traceability
8 1	Measurement, analysis and improvement	9 Performance evaluation
		9.1 Monitoring, measurement, analysis and
		evaluation
8.1	General	evaluation 9.1.1 General
8.1	General Monitoring and measurement	
8.2		9.1.1 General9.1 Monitoring, measurement, analysis and
8.2.1	Monitoring and measurement	9.1.1 General 9.1 Monitoring, measurement, analysis and evaluation
8.2.1 8.2.2	Monitoring and measurement Customer satisfaction	 9.1.1 General 9.1 Monitoring, measurement, analysis and evaluation 9.1.2 Customer satisfaction
8.2.1 8.2.2 8.2.3	Monitoring and measurement Customer satisfaction Internal audit	 9.1.1 General 9.1 Monitoring, measurement, analysis and evaluation 9.1.2 Customer satisfaction 9.2 Internal audit
8.2.1 8.2.2 8.2.3	Monitoring and measurement Customer satisfaction Internal audit Monitoring and measurement of processes	 9.1.1 General 9.1 Monitoring, measurement, analysis and evaluation 9.1.2 Customer satisfaction 9.2 Internal audit 9.1.1 General
8.2.1 8.2.2 8.2.3 8.2.4	Monitoring and measurement Customer satisfaction Internal audit Monitoring and measurement of processes Monitoring and measurement of product	 9.1.1 General 9.1 Monitoring, measurement, analysis and evaluation 9.1.2 Customer satisfaction 9.2 Internal audit 9.1.1 General 8.6 Release of products and services
8.2.1 8.2.2 8.2.3 8.2.4	Monitoring and measurement Customer satisfaction Internal audit Monitoring and measurement of processes Monitoring and measurement of product	 9.1.1 General 9.1 Monitoring, measurement, analysis and evaluation 9.1.2 Customer satisfaction 9.2 Internal audit 9.1.1 General 8.6 Release of products and services 8.7 Control of nonconforming outputs
8.2.1 8.2.2 8.2.3 8.2.4 8.3	Customer satisfaction Internal audit Monitoring and measurement of processes Monitoring and measurement of product Control of nonconforming product	 9.1.1 General 9.1 Monitoring, measurement, analysis and evaluation 9.1.2 Customer satisfaction 9.2 Internal audit 9.1.1 General 8.6 Release of products and services 8.7 Control of nonconforming outputs 10.2 Nonconformity and corrective action
8.2.1 8.2.2 8.2.3 8.2.4 8.3 8.4 8.5	Customer satisfaction Internal audit Monitoring and measurement of processes Monitoring and measurement of product Control of nonconforming product Analysis of data	 9.1.1 General 9.1 Monitoring, measurement, analysis and evaluation 9.1.2 Customer satisfaction 9.2 Internal audit 9.1.1 General 8.6 Release of products and services 8.7 Control of nonconforming outputs 10.2 Nonconformity and corrective action 9.1.3 Analysis and evaluation
8.2.1 8.2.2 8.2.3 8.2.4 8.3 8.4 8.5	Customer satisfaction Internal audit Monitoring and measurement of processes Monitoring and measurement of product Control of nonconforming product Analysis of data Improvement	 9.1.1 General 9.1 Monitoring, measurement, analysis and evaluation 9.1.2 Customer satisfaction 9.2 Internal audit 9.1.1 General 8.6 Release of products and services 8.7 Control of nonconforming outputs 10.2 Nonconformity and corrective action 9.1.3 Analysis and evaluation 10 Improvement
8.2.1 8.2.2 8.2.3 8.2.4 8.3 8.4 8.5 8.5.1	Customer satisfaction Internal audit Monitoring and measurement of processes Monitoring and measurement of product Control of nonconforming product Analysis of data Improvement	 9.1.1 General 9.1 Monitoring, measurement, analysis and evaluation 9.1.2 Customer satisfaction 9.2 Internal audit 9.1.1 General 8.6 Release of products and services 8.7 Control of nonconforming outputs 10.2 Nonconformity and corrective action 9.1.3 Analysis and evaluation 10 Improvement 10.1 General
8.2.1 8.2.2 8.2.3 8.2.4 8.3 8.4 8.5 8.5.1	Customer satisfaction Internal audit Monitoring and measurement of processes Monitoring and measurement of product Control of nonconforming product Analysis of data Improvement Continual improvement	 9.1.1 General 9.1 Monitoring, measurement, analysis and evaluation 9.1.2 Customer satisfaction 9.2 Internal audit 9.1.1 General 8.6 Release of products and services 8.7 Control of nonconforming outputs 10.2 Nonconformity and corrective action 9.1.3 Analysis and evaluation 10 Improvement 10.1 General 10.3 Continual Improvement