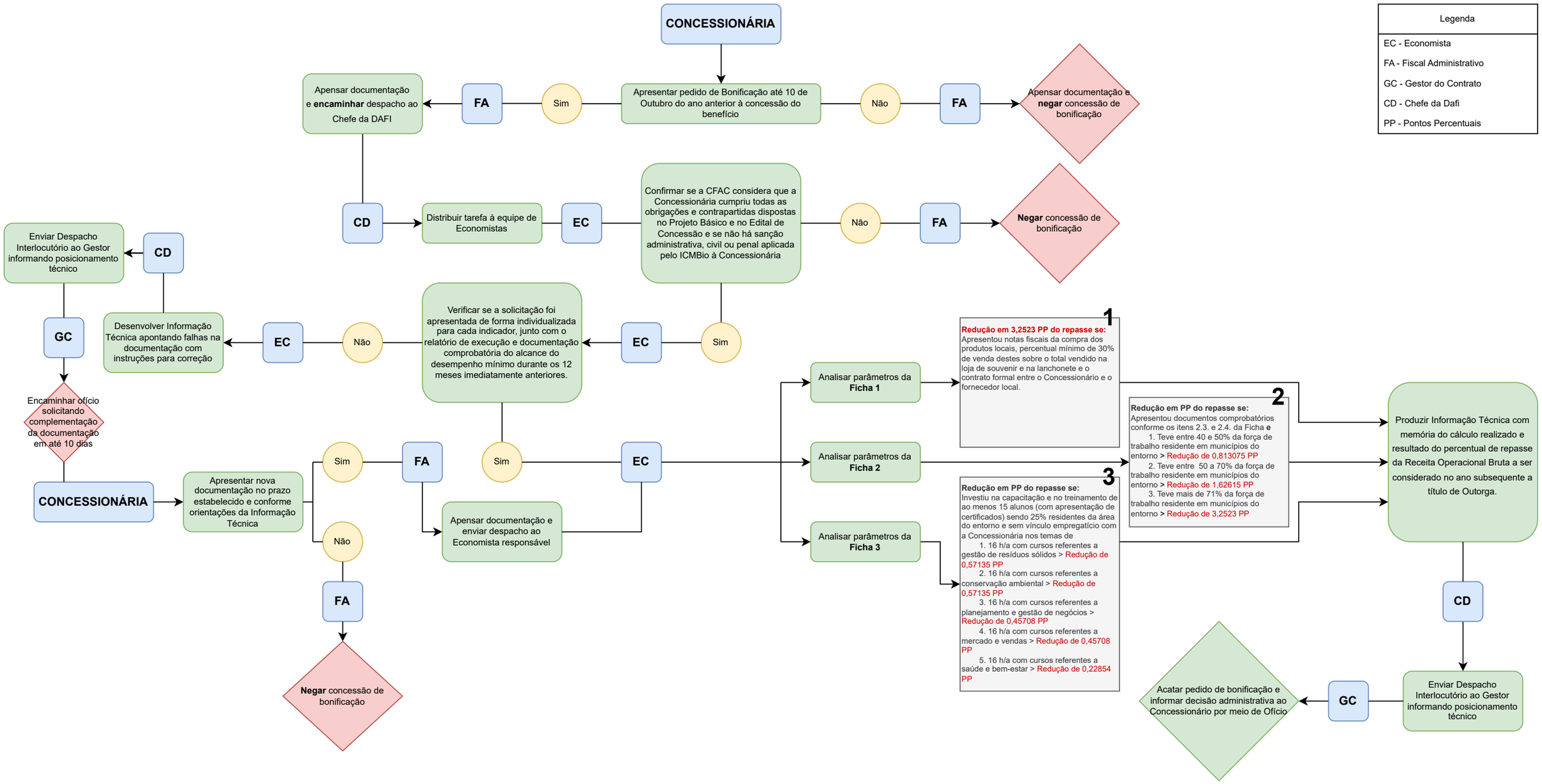Fluxograma para análise do pedido de Bonificação PNCV