

Management of Change (MoC)

Operational and Business Risk Management Tool















CHC do Brasil in Numbers:

- 27 years of activity (23 offshore operation)
- 500 employees

Fleet:

- S92A
- AW139
- S76C+/C++

Customers: Supporting Oil & Gas Companies

Standards

- SMS implemented in 2006-2009
- IOGP Compliant
- SGRAO Compliant
- PEOTRAM Compliant

CHC Brazil is part of CHC Helicopters www.chcheli.com







Management of Change

Description (ICAO)

"A formal process for systematic and proactive identification of hazards and of appropriate mitigation strategies and measures, to be applied to all changes concerning the safety of services provided by an aviation organization"







Management of Change

- "No planning to change, is planning to fail" (CHC Helicopter)
- "We know "what we know", so ...let's use what we know!"(CHC helicopter)









RBAC 135 – Appendix H

"Management of Change Management is a component of the SGSO framework... it is a **formal process** that:

- (A) identify changes within the organization that may affect established processes and services;
- (B) Describe the adjustments required to **ensure operational safety performance** before deploying changes; and
- (C) Eliminate or modify operational safety risk controls that are no longer required or effective due to changes in the operating environment ... "







BUSINESS CASE LANGUAGE FOR MoC BUY IN

Activities

Formalization

Planning

Engagement Stakeholders

Team Work

Assess Risks and Impacts

Action Plan completion

Authorization

Takes time

Gain

Risk Mitigation

Acceptable Level of Safety

No cost (internal resourses)

Avoid Losses

Save \$\$\$\$

Save Lives

Save Time

Save Losses

Efficiency







BUSINESS CASE LANGUAGE FOR MoC BUY IN

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Planning

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Gain

Risk Mitigation 5 afety

Acceptablional of Safety

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Losses

Save \$\$\$\$

Save Lives

Save Time

Save Losses

Efficiency







When to use MOC process?

- ✓ Base opening and closing
- ✓ Change in Organization key position
- ✓ New aircraft type into service (new model, version)
- ✓ Change in Critical process;
- ✓ Critical Update in Systems;
- ✓ Systems Introduction
- ✓ New contract/New requirements introduction (Customer/ANAC etc)
- ✓ Reorganization

Or

Something with potential to cause loss in any of the Risk Matrix (Operacional or Enterprise Aspect)







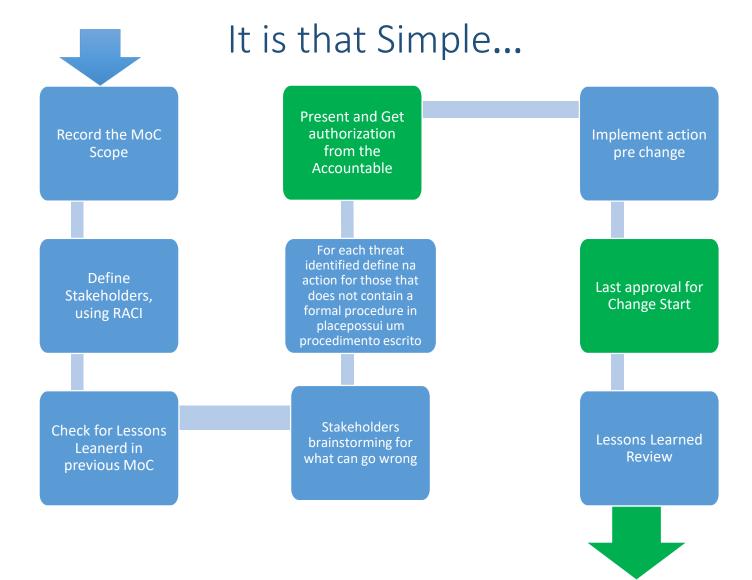
Operational + Business

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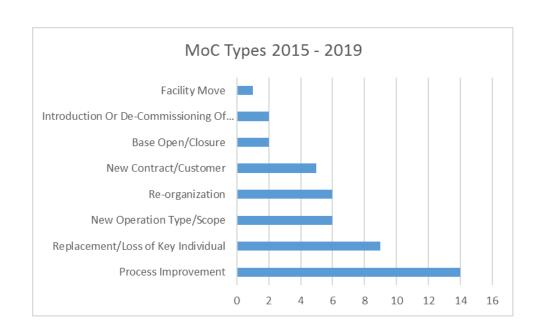








CHC Brazil MoC types





Muito Obrigada!

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